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# DataPro

UPGRADING THE EU DATA PROTECTION SECTOR WITH NEW SKILLS

## Newsletter #1

## September 2018 – April 2019



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## The Partnership of DataPro in Athens for the Kick-off Meeting

28/09/2018



The Partnership of DataPro met in Athens, Greece, for the First Transnational Meeting. On 27<sup>th</sup> and 28<sup>th</sup> September 2018 all partners gathered in Union of Hellenic Chambers of Commerce (UHCC) premises (Day 1) and in Metropolitan College campus (Day 2). The project is co-funded by the Erasmus+ Programme KA3 “Joint Qualifications in Vocational Education and Training” and brings together 10 partners from 4 European Countries (Greece, Belgium, Cyprus and Germany). DataPro aims at establishing a common European framework on technical skills, knowledge and competences in data protection sector narrowing at the same time the differences emerging at business levels in terms of data protection and certification systems. Following the General Data Protection Regulation (GDPR) 2016/679, the Partnership of DataPro recognised the need for a specific occupation profile in the domain of data protection and

GDPR compliance and decided to exploit the Regulation as a new and unexplored employability opportunity.

Data Pro will last 24 months and aims at defining:

- A Joint Occupational Profile for DPOs
- A Joint DPO VET Curriculum accompanied by a detailed WBL Scheme
- An Awareness raising Curriculum on Data Protection for current and future employees
- Data Protection and GDPR Learning Resources for learners and wider audiences and WBL Employer Manual
- On line web platform for “Data Protection Ready” Employees
- A new Certification Scheme for Data Protection
- Concrete Methodology for Quality Assurance and Licencing of DPO VET Curricula



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During the DataPRO Project presentation, a Project brief was provided, as well as a concise description of the expected results and products/deliverables. Emphasis was given on DataPRO rationale and objectives and an overview of dissemination activities and expected impact to stakeholders and beneficiaries was explored. Afterwards, a more detailed insight into each WP's methodology was

provided and by the end of the Session 2, the Gantt Chart of DataPRO was presented. During the Kick-off meeting the Partners defined roles and responsibilities with a clear definition of tasks and deadlines for the first part of the implementation. The visual identity of the project was also discussed: the official website of the project will be launched in the following weeks.

## The Official Website of DataPro is now available online!

The DATA PRO website is live and fully operational at <https://datapro-project.eu/site/>. The website provides a complete description of the project, its partners and activities and will

become the operational platform to share DATA PRO results (deliverables, promotion materials and publications). All content and material will be available in English, German and Greek.



Discover all the functionalities and subscribe the DataPro newsletter.

DataPro is also on [Facebook](#), [LinkedIn](#) and [Twitter](#)





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## Upgrading the EU Data Protection Sector with New Skills: Comparative Analysis of different data protection curricula

02/04/2019

The Comparative Analysis of different data protection curricula report [has been published](#) on the DataPro Website. The analysis has been conducted by the consortium as a whole and the results, collected and finalized by **ReadLab**. The report aims at presenting and analysing comparatively existing curricula addressed to current and future Data Protection Officers in the project consortium countries and beyond. More specifically, the main objectives of the Comparative Analysis were to:

- Provide an understanding of the different obligations for Enterprises and Organizations emerging from the new Regulation in EU level
- Identify emerging common themes, trends and challenges in Data Protection that skills and competences included in the curricula need to address
- Identify current in play DPO Curricula in Partners Countries - Greece, Cyprus and Germany
- Identify current in play DPO Curricula in third countries and international level

The main findings of the study, underlines that **on the demand side**, the enforcement of GDPR created a new competitive environment, which asks for DPOs to have “expert

knowledge of data protection law and practices”, accompanied by a diverse skill set that includes Interpersonal and communication, organisational and privacy program management, leadership, data privacy strategy, business skills, operational and digital and external engagement. **On the supply side**, the main focus is on the upskill/reskill of the current and future data protection officers in operational, legal and IT skills from a more organizational centered approach. Despite the absence of a common Occupational Profile, there is an unanimity towards certain learning objectives, including knowledge of data protection regulations, of the obligations emanating from the latter, and of the methods to follow to fulfill those obligations, thus achieving compliance. It is observed that the supply side currently offers curricula entailing Introductory, Operational, Legal and IT modules. It is also observed that there is a total absence of soft and/or transversal skills training. Moreover, target groups are the widest possible and none of the identified courses are able to offer specialized skills and especially digital skills in specific market sector and areas. Elective courses and adaptability are missing from all the identified courses. Also, the lack of WBL and/or Apprenticeships component in the



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curricula identified and analyzed highlights the missing element of “on-hands” learning. Finally, the absence of

formal recognition of the certifications of DPO training currently available is also noted.

## DataPRO: State of the art comparative analysis report

06/04/2019

The **State of the art comparative analysis report** is now available on the DataPro [Official Website](#). The report, conducted by all the partners under the guidance of **ReadLab**, refers to the training needs analysis for Data Protection Officers already conducted in in Cyprus, Germany and Greece consisting of:

1. An online survey targeting DPOs and experts as well as employees involved in data protection processes in their organisation
2. Focus Groups targeting different sectors including Banking and Health sector

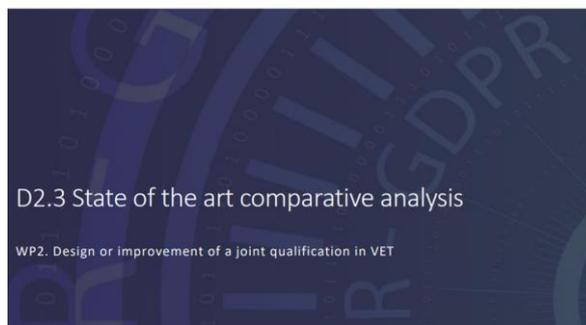
3. Interviews with experts, DPOs, and trainers

In particular, the research findings are presented with the aim to:

- Understand how the data protection and privacy environment is being shaped investigating needs and challenges of public and private organizations
- Focus on skills gaps and mismatches between Data Protection Officers (DPOs
- Acquire a deeper knowledge regarding existing training courses, identify best practices and areas of improvements

 Upgrading the EU Data Protection Sector with new skills

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The main takeaway of this research is the multidisciplinary perspective of the DPO role: **Soft skills** including communication and analytical or problem-solving skills were identified

as must-have for a person with DPO role. Experts and DPOs went a step beyond and accentuated the project management abilities an efficient and productive DPO should demonstrate.



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Being able to request and lead the involved persons in order to carry out their tasks and duties are considered the most important competences. The major missing skill is the lack of practical knowledge.

more practical and/or “hands-on” trainings are needed by the market. The most important point that emerged for a DPO training curricula is the need to embed practical trainings with the use of test cases, real-life scenarios, team assignments, etc.

The most substantial finding regarding **training needs** and provisions is that

## Be a part of the “Survey on common skills and competences for Data Protection Officers”

18/04/2019

The main objective of our ERASMUS+ project DataPro is to develop training resources and a common vocational training curriculum for data protection officers to respond to the increased requirements of the EU General Data Protection Regulation.

This survey will form the basis of a demand analysis to identify the skills and competences that data protection officers need. The project partners from Greece, Belgium, Cyprus and Germany will develop needs-oriented learning resources based on the survey results so that future data protection officers can act successfully in our digital Europe.

We ask you to take part in the survey and take about 10 minutes to participate.

Thank you very much for your help!

Please [click here](#)



The main purpose of this survey is to identify common skills and competences for Data Protection Officers. The findings of this survey will act as an adequate basis for the design of innovative, learning-outcome-oriented *DPO VET Curriculum & Training course*.

All replies are anonymized.

Thank you in advance for your kind participation.

1

Does your organization control and/or process personal data on individuals (staff, clients, other)?

1. I feel well prepared for the new guidelines of EU Data Protection Regulation (GDPR)

	Completely agree	Agree	Disagree	Completely disagree	Not aware
Please Evaluate	<input type="radio"/>				

2. In your opinion, what kind of training will help bridge the gap between the GDPR processes needed and the actual ones (importance level from 1, less important to 5 very important)?

	1	2	3	4	5
IT related training	<input type="radio"/>				
Business Reporting	<input type="radio"/>				
Communication and Interpersonal skills related training	<input type="radio"/>				
Law and regulation related training	<input type="radio"/>				
Presentation skills training	<input type="radio"/>				
Coaching and mentoring skills	<input type="radio"/>				



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### DataPro Transnational Partnership



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[www.datapro-project.eu](http://www.datapro-project.eu)



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